



Administrative Office of the Courts

Operations Division

Questions/Responses No. 1 to the Invitation For Bids (IFB) K21-0038-40 Kyocera, HP, Canon Copier Maintenance for the District Courts

Ladies and Gentlemen:

The following questions for the above referenced IFB were received by e-mail and are answered and posted for all prospective Offerors. The statements and interpretations contained in the following responses to questions are not binding on the Maryland Judiciary unless the IFB is expressly amended. Nothing in the Maryland Judiciary's response to these questions is to be construed as agreement to or acceptance by the Maryland Judiciary of any statement or interpretation on the part of the Offeror asking the question.

1. Question: What company is currently servicing the 2 Canon copiers in Towson?
Response: The copiers have been delivered but are not currently installed, therefore, there is no service contract at this time.
2. Question: Will the District Courts consider a third-party maintenance provider?
Response: Yes, as long as the third-party provider meets the requirements in sections 2.2.2 and 2.2.3.
3. Question: The solicitation states that consumable supplies are to be included, but also requests a price list for PM kits, which are consumable items. Would PM kits be billable under this contract?
Response: No, PM kits are not billable as all consumable supplies except paper and staples are to be included.

Issued by: Lisa Lee
Procurement Officer
December 28, 2020