



# Administrative Office of the Courts

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## Operations Division

### Questions/Responses No. 1 to the Request for Proposals (RFP) K20-0044-29

Ladies and Gentlemen:

The following questions for the above referenced RFP were received by e-mail and are answered and posted for all prospective Offerors. The statements and interpretations contained in the following responses to questions are not binding on the Maryland Judiciary unless the RFP is expressly amended. Nothing in the Maryland Judiciary's response to these questions is to be construed as agreement to or acceptance by the Maryland Judiciary of any statement or interpretation on the part of the Offeror asking the question.

1. **Question:** The proposal states it is look for a SaaS which to many vendors implies a cloud-based solution. However, the RFP does seem to allow for either a cloud or on-premise solution. Does the AOC have a preference for on over the other?  
**Response:** Either will be accepted but leaning towards cloud
2. **Question:** Section 2.4.6 speaks to ability to integrate to big data solutions. The proposed solution for this RFP could itself be considered a big data product. Are there currently any big data solutions in place in the AOC that you are looking to integrate to?  
**Response:** None at this time
3. **Question:** Does the AOC currently have a SOC or security team in place? If so, can we get information about the staff count, capabilities and operational schedules for that team?  
**Response:** Yes, on SOC team, would provide additional information if needed to the awarded vendor
4. **Question:** Section 2.5.1 asks if the solution can be provided as a Managed Security Service Provider (MSSP). There is concern that quoting to an MSSP solution could be very different to quoting to a SaaS solution and the RFP states that only one quote can be submitted. Are there capabilities that the AOC is interested in that would be expected of an MSSP to know which solution to quote to?  
**Response:** The solicitation will include managed services to assist with configuration and management of the device/service
5. **Question:** The note on Section 2.6.5 provides some information about the logging expected to be integrated. We interpret the numbers provided to be a count of individual log files across an indeterminate number of servers. Can we get clarity on?
  - a. Number of Active Directory servers

- b. Number of application servers providing logs and/or further categorization of the types of applications implement
- c. Number of database servers
- d. Number and categorization (routers/switches/firewalls/etc.) of the types of network appliances
- e. Approximate number of users that these environments support

**Response** Details of the network design/layout will be provided to the awarded vendor to assist with design and deployment

6. **Question:** It is our understanding that this solution should serve as a platform for monitoring security events in the environment. Our experience with security solutions has included additional data sources. Have any of these been considered and should be considered for this project?
- a Anti-virus / malware software
  - b Intrusion detection systems (IDS)
  - c Vulnerability scanning

**Response:** The requirements call for the solution to able to handle ingesting logs from multiple sources what those sources are will be identified once solicitation is awarded

Issued by: Karen Hoang  
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