

Multi-Factor Authentication (MFA) for the Judiciary Application Portal (JPortal) Quick Reference Card

QRC Overview



Multi-Factor Authentication (MFA) is an authentication method that requires an account holder to provide **two or more verification factors** to successfully gain access to a system.

Registration for **MFA** is a one-time event that **must be completed using a computer and a mobile phone that has Microsoft Authenticator installed**.

After registering your device for **MFA**, you will authenticate your login credentials with a one-time code each time you log into **JPortal**. This code is generated by **Microsoft Authenticator**.

This quick reference card outlines the steps needed to download **Microsoft Authenticator** on your mobile phone and register your device for **MFA** to access **JPortal**.

There are **four steps** necessary to register your mobile phone for **MFA** and successfully access **JPortal**.



These steps must be followed in sequential order.

Step 1	Log into your JPortal account on the JPortal Home Page .
Step 2	Click the Multi-Factor Authentication (MFA) link in the upper right corner of the window.
Step 3	Follow the instructions on the Mobile Authenticator Setup screen.
Step 4	Click the Back to JPortal Home Page link in the upper right corner of the window.

For more detailed information on these steps, see each section below.

Step 1: Log into your JPortal account on the JPortal Home Page

1. Open an internet browser window and navigate to the [JPortal Home Page](https://jportal.mdcourts.gov), <https://jportal.mdcourts.gov>.
2. Click the **Login** button at the top right corner of the **JPortal Home Page**.
3. Click in the **Username** field and enter your **JPortal Username**, typically in the format **FirstName.LastName**.
4. Click in the **Password** field and enter your password.
5. Click the **blue Sign In** button.

Step 2: Click the Multi-Factor Authentication (MFA) link

1. Click the **Multi-Factor Authentication (MFA)** link in the upper right corner of the window.



2. Verify that the **Microsoft Authenticator** setup window displays.



The **Microsoft Authenticator** setup window will list a series of steps necessary to register your mobile phone for **MFA** access to **JPortal**.

Step 3: Follow the instructions on the Mobile Authenticator Setup screen

Install the Microsoft Authenticator app on your mobile phone

1. On your mobile phone, navigate to the **App Store** or **Google Play**.
2. Search for the **Microsoft Authenticator** app.
3. Download and install the app on your mobile phone.



Open the application and scan the barcode

1. Open the **Microsoft Authenticator** app on your mobile phone.
2. Click the **Scan a QR code** button that displays at the bottom of the **Microsoft Authenticator** screen.
3. If prompted, click the **Allow** option to authorize **Microsoft Authenticator** access your mobile phone's camera.
4. Use your mobile phone to scan the **QR code** that is displaying on your computer screen.



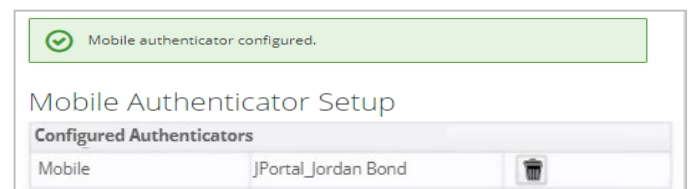
Microsoft Authenticator will provide a dynamic code. A new code will generate every **10-30 seconds**.

Enter the one-time passcode provided by the application

1. In the **One-time Passcode** field, enter the numeric code (**without spaces**) shown in **Microsoft Authenticator**.
2. Click the **blue Save** button. A **green** confirmation message will appear at the top of your computer screen as well as a **table indicating the mobile phone has been successfully configured**.

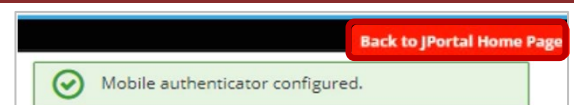


If you have not entered the **passcode** in the applicable fields *before* the allotted time, please wait for a new code to regenerate and enter the new passcode *before* clicking the **Save** button.



Step 4: Click the Back to JPortal Home Page link

1. Click the **Back to JPortal Home Page** link in the upper right corner.
2. Verify the **JPortal Home Page** displays.



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