# Absence Requests in CONNECT Quick Reference Card

#### **Overview**

Law clerks must record the hours they work and leave taken in CONNECT. This QRC provides step-bystep directions to correctly record leave. All time and leave must be approved.

#### Submitting a Full Day Absence Request

Law clerks are provided 80 hours of Paid Time Off (PTO) per year. To request time off, an absence request can be submitted from the dashboard or from the timesheet. Once submitted, the request will be routed to the judge for approval.

#### To create an absence request from the dashboard:

- 1. On the My HR tab, in Employee Self Service, click the Absence Request icon.
- 2. The **Request Absence** form displays. In the **Absence Detail** section, enter the following information:

• **Start Date:** The first day off that is being requested.

• End Date: The last day of leave requested off. Same as Start date if only one day is being requested.

• Absence Name: The category of leave used.

**Reason:** Subcategory of leave used, when required.

• **Duration:** Total amount of hours used, typically 8 hours per day. Enter either the Duration or the End Date.

Absence Detail 👔				
*Start Date 11/16/2020	View Monthly Schedule Attach Documentation			
2 End Date 11/16/2020				
Original Start Date				
Filter by Type All 🗸				
*Absence Name Law Clerk PTO Take	Current Balance 80.00 Hours**			
	Approved not Taken 0.00 Hours			
S Partial Days None	Current Period Leave 16.00 Hours			
Duration Hours				
Calculate End Date or Duration Forecast Balance				
omments				
Requestor Comments				
o To View Absence Request History View Absence Balances Edit Histor	orical Absence Request			
Submit Save for Later				

- 3. Click **Calculate End Date or Duration**. This allows CONNECT to fill in the form completely with either the **End Date** or the total duration of the leave.
- 4. Click **Forecast Balance** to determine eligibility to take leave. CONNECT will calculate current leave amounts, as well as any future leave that will accrue by the date of leave.
- 5. If there is sufficient leave time of the type selected, CONNECT displays a message indicating the submitter is eligible. Click **Submit** to process the request.

## To create an absence request from the timesheet:

- 1. Navigate to the timesheet that includes the date to be requested off.
- 2. Select the **Absence tab** below the timesheet.
- 3. Click Add Absence Event and edit the Start Date and End Date to the applicable dates.
- 4. Select Law Clerk PTO Take from the Absence Name drop-down list. NOTE: Admin Leave options are also available when required.
- 5. Select Paid Time Off from the Reason drop down list.
- 6. Click **Forecast** to determine eligibility to take leave. An eligibility message will display.
- 7. Click **Submit** on the timesheet to process the request.

Absence Ever Absence Take	nts 👔										
*Start Date	End Date	Absence Name	Reason	Duration	Unit Type	Details	Status	Approval Monitor	Source	Cancel	Forecast
11/18/2020	11/18/2020	Law Clerk PTO Take 🗸	Paid Time Off 🗸		Hours	Details	New	Approval Monitor	Employee Timesheet		Forecast
Add Absen	ce Event										

## **Submitting a Partial Day Absence Request**

When less than a full day off is needed, submit a partial day request by taking the following steps:

- 1. Click on the Absence Request icon in the Employee Self Service section of the dashboard.
- 2. The **Request Absence** form displays. In the **Absence Detail** section, enter the following information:
  - **Start Date:** The first day off that is being requested.

• End Date: The last day of leave requested off. Same as Start date if only one day is being requested.

• Absence Name: Choose Law Clerk PTO Take.

**8 Reason:** Choose Paid Time Off.

• Partial Days: Select Start Day Only. This indicates that the leave request is for the Start DATE entered above.

• **Start Day Hours:** Enter the total number of hours requested off. Use two decimals to enter part of an hour, i.e., 1.25 for an hour and 15 minutes.

bsence Detail 👔					
• *Start Date 11/17/2020	View Monthly Schedule				
2 End Date 11/17/2020 🛐	Attach Documentation				
Original Start Date 11/17/2020					
Filter by Type All					
*Absence Name Law Clerk PTO Take	Current Balance 80.00 Hours*				
🚯 *Reason Paid Time Off 🗸 🗸	Approved not Taken 0.00 Hours				
S Partial Days Start Day Only	Current Period Leave 16.00 Hours				
6 Start Day Hours 3.00 Start Day is Half D	Day				
Duration 3.00 Hours					
Calculate End Date or Duration Forecast Balance					
omments					
Requestor Comments Arriving at 12 pm					
To View Absence Request History View Absence Balances Edit Hi	istorical Absence Request				

- 3. Add comments in the **Requestor Comments box**. This allows the approver to see more detail about the timing of the request.
- Click Calculate End Date or Duration to automatically fill in all necessary fields, then click Forecast Balance to determine eligibility to take leave. CONNECT will calculate current leave amounts, as well as any future leave that will accrue by the date of leave.
   When submitting a partial day
- 5. If there is sufficient leave time of the type selected, CONNECT displays a message indicating the submitter is eligible.



## **Editing and Cancelling an Absence Request**

All changes to a leave request are made through the timesheet. This includes changing leave dates, absence name, hours, or canceling it completely. To begin, navigate to the timesheet that includes the date requested off and click the Absence tab, if necessary.

### To edit a leave request:

- 1. To the right of the requested leave, click **Edit**.
- 2. Make the changes to the leave information, as needed.
- 3. Click **Forecast** to re-forecast the updated leave request.

#### To cancel a leave request:

1. Navigate to the leave request on the applicable timesheet.

request, remember to record the

remaining hours worked on the

2. Click **Edit**, then check the **Cancel** box.

timesheet.

3. Click **Submit** on the timesheet to process the cancellation.

4. Click **Submit** on the timesheet.

Absence Events (2) Absence Take Forecast Results (7)												
*Start Date	End Date	Absence Name	Reason	Duration	Unit Type	Details	Status	Approval Monitor	Source	Cancel	Forecast	Edit
11/13/2020	11/13/2020	Law Clerk PTO Take	Paid Time Off	8.00	Hours	Details	Approved	Approval Monitor	Employee Timesheet		Forecast	Edit

If a request is cancelled and then needs to be rescheduled for the same day, make sure to **edit** the existing request and re-submit. Do **not** create a new request.

### Need help? Contact the Service Desk@

https://mdcourts.service-now.com

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