

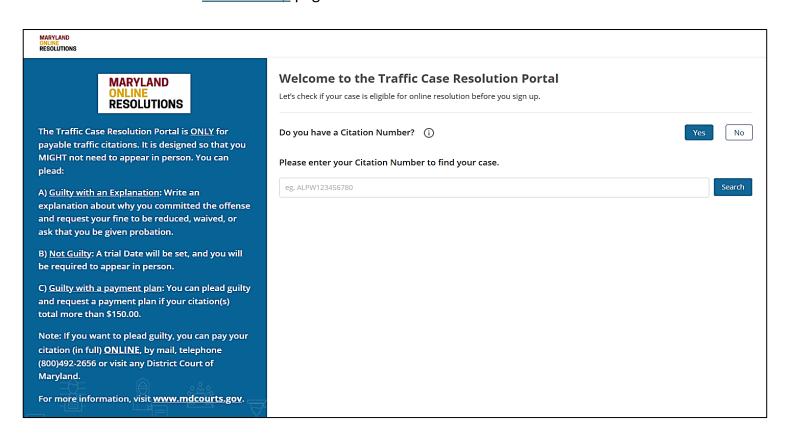
Creating Your MDOR Account: Two Parts

There are two parts to setting up your MDOR account:

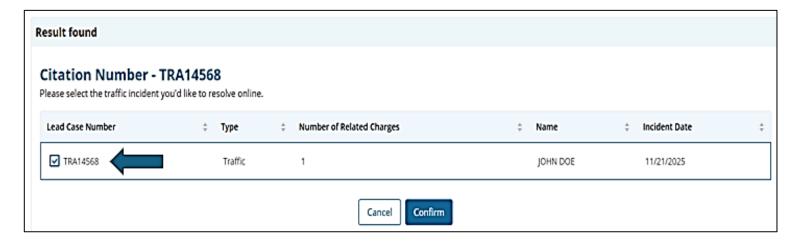
- 1. Look up your case to see if it's eligible
- 2. Sign up for the platform

Part 1: Look Up Your Case

A. Go to the Case Lookup page.



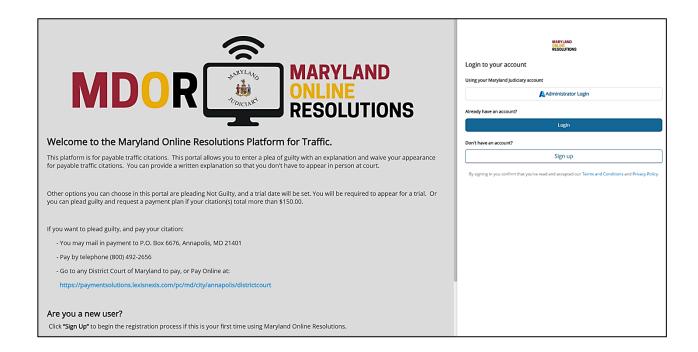
- B. You will be asked if you have a citation number. If you do, select **Yes** and enter the number in the search bar.
 - o If you don't, select **No** and enter your driver's license number.
- C. If your case is eligible, your case number and related charges will appear.
- D. Check the box next to your citation number and click **Confirm**.



- E. If your case is not eligible, a red message will appear that says, "This citation number or driver's license number does not match our case management records." This means you must appear **IN PERSON** and should not continue to part 2.
 - If you have questions about your citation, you can contact the District Court Traffic Processing Center at 1-800-492-2656.

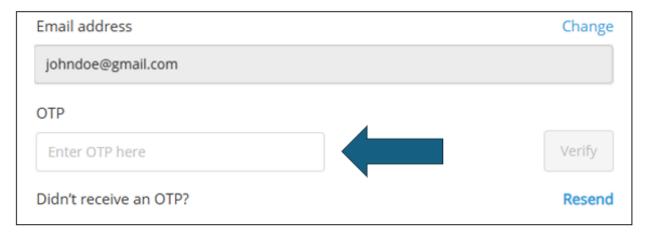
Part 2: Create Your Account

A. After confirming your case, you will be taken to the login page.



B. If you have never created an account, click **Sign Up**.

- C. Select Individual and click Next.
- D. Enter your first and last name, and a valid email address. **Note**: You cannot change this email address later.
- E. Click **Send OTP** (One Time Password). A six-digit code will get sent directly to your email.
- F. Check your email for the six-digit code, enter it in the text box, and click **Verify**.



G. Create a new password. Retype the same exact password in the "Confirm Password" section. Click **Signup**.

Congratulations, you have successfully signed up for an account on the Maryland Online Resolutions (MDOR) platform!

