



Creating Your MDOR Account: Two Parts

There are two parts to setting up your MDOR account:

1. Look up your case to see if it's eligible
2. Sign up for the platform

Part 1: Look Up Your Case

- A. Go to the [Case Lookup](#) page.

**MARYLAND
ONLINE
RESOLUTIONS**

The Traffic Case Resolution Portal is **ONLY** for payable traffic citations. It is designed so that you MIGHT not need to appear in person. You can plead:

A) Guilty with an Explanation: Write an explanation about why you committed the offense and request your fine to be reduced, waived, or ask that you be given probation.

B) Not Guilty: A trial Date will be set, and you will be required to appear in person.

C) Guilty with a payment plan: You can plead guilty and request a payment plan if your citation(s) total more than \$150.00.

Note: If you want to plead guilty, you can pay your citation (in full) **ONLINE**, by mail, telephone (800)492-2656 or visit any District Court of Maryland.

For more information, visit www.mdcourts.gov.

Welcome to the Traffic Case Resolution Portal

Let's check if your case is eligible for online resolution before you sign up.

Do you have a Citation Number? ⓘ

Yes

No

Please enter your Citation Number to find your case.

Search

- B. You will be asked if you have a citation number. If you do, select **Yes** and enter the number in the search bar.
- If you don't, select **No** and enter your driver's license number.
- C. If your case is eligible, your case number and related charges will appear.
- D. Check the box next to your citation number and click **Confirm**.

Result found

Citation Number - TRA14568

Please select the traffic incident you'd like to resolve online.

Lead Case Number	Type	Number of Related Charges	Name	Incident Date
<input checked="" type="checkbox"/> TRA14568	Traffic	1	JOHN DOE	11/21/2025


Cancel

Confirm

- E. If your case is not eligible, a red message will appear that says, “This citation number or driver’s license number does not match our case management records.” This means you must appear **IN PERSON** and should not continue to part 2.
- o If you have questions about your citation, you can contact the District Court Traffic Processing Center at 1-800-492-2656.

Part 2: Create Your Account

- A. After confirming your case, you will be taken to the login page.



MDOR **MARYLAND ONLINE RESOLUTIONS**

Welcome to the Maryland Online Resolutions Platform for Traffic.

This platform is for payable traffic citations. This portal allows you to enter a plea of guilty with an explanation and waive your appearance for payable traffic citations. You can provide a written explanation so that you don't have to appear in person at court.

Other options you can choose in this portal are pleading Not Guilty, and a trial date will be set. You will be required to appear for a trial. Or you can plead guilty and request a payment plan if your citation(s) total more than \$150.00.

If you want to plead guilty, and pay your citation:

- You may mail in payment to P.O. Box 6676, Annapolis, MD 21401
- Pay by telephone (800) 492-2656
- Go to any District Court of Maryland to pay, or Pay Online at:
<https://paymentsolutions.lexisnexis.com/pc/md/city/annapolis/districtcourt>

Are you a new user?

Click "Sign Up" to begin the registration process if this is your first time using Maryland Online Resolutions.

MARYLAND ONLINE RESOLUTIONS

Login to your account

Using your Maryland Judiciary account

Administrator Login

Already have an account?

Don't have an account?

Sign up

By signing in you confirm that you've read and accepted our [Terms and Conditions](#) and [Privacy Policy](#).

- B. If you have never created an account, click **Sign Up**.

- C. Select Individual and click **Next**.
- D. Enter your first and last name, and a valid email address. **Note:** You cannot change this email address later.
- E. Click **Send OTP** (One Time Password). A six-digit code will get sent directly to your email.
- F. Check your email for the six-digit code, enter it in the text box, and click **Verify**.

A screenshot of a web form for verification. At the top, there is a label "Email address" and a "Change" link. Below this is a text box containing "johndoe@gmail.com". Underneath is a label "OTP" and a text box with the placeholder "Enter OTP here". To the right of the OTP text box is a large blue arrow pointing left towards the text box. Further right is a "Verify" button. At the bottom left is a link "Didn't receive an OTP?" and at the bottom right is a "Resend" link.

- G. Create a new password. Retype the same exact password in the "Confirm Password" section. Click **Signup**.

Congratulations, you have successfully signed up for an account on the Maryland Online Resolutions (MDOR) platform!

