VICTIM RESOURCES

Maryland Network Against Domestic Violence (MNADV)
301-429-3601
Toll-Free: 1-800-MD-HELPS (1-800-634-3577)

Maryland Coalition Against Sexual Assault (MCASA)
301-328-7023

House of Ruth Maryland (Legal Services)
410-554-8463 or Toll-Free 1-888-880-7884

Maryland Crime Victims Resource Center
1-877-VICTIM1 (1-877-842-8461)

Maryland Legal Aid
410-951-7777 or Toll-Free 1-800-999-8904

Maryland Department of Human Resources (DHR)
1-800-332-6347

Maryland Criminal Injuries Compensation Board (MCICB)
410-585-3010 or Toll-Free 1-888-679-9347

National Domestic Violence Hotline
1-800-799-SAFE (7233)

Rape, Abuse & Incest National Network (RAINN)
1-800-656-HOPE (4673)

National Center for Victims of Crime
1-202-467-8700

Childhelp National Child Abuse Hotline
1-800-4-A-CHILD (1-800-422-4453)

National Organization for Victim Assistance
1-800-TRY-NOVA (1-800-879-6682)

Information and notification for offender custody, court hearing, parole, and probation status:
www.vinelink.com or 1-866-634-8463

Domestic Violence Programs in Maryland

ALLEGANY COUNTY
Hotline: 301-759-9244
TTY: 301-759-9244
Family Crisis Resource Center:
301-759-9246

ANNE ARUNDEL COUNTY
Hotline: 410-222-6800
YWCA Domestic Violence Services:
410-974-0084 (Arnold)

BALTIMORE CITY
Hotline: 410-889-7884
TTY: 410-889-0047
House of Ruth MD: 410-889-0840
Hotline: 410-828-6390
TurnAround, Inc.: 410-837-7000

BALTIMORE COUNTY
Hotline: 410-828-6390
Family and Children's Services
of Central MD: 410-281-1334
Family Crisis Center of Baltimore
County, Inc.: 410-285-4357
410-285-7496 (Shelter)
TurnAround, Inc.: 410-377-8111

CALVERT COUNTY
Crisis Intervention Center
Hotline: 410-535-1121
Metro Hotline: 301-855-1075

CARROLL COUNTY
Hotline: 410-857-0077
Family and Children's Services
of Central MD: 410-876-1233

CAROLINE, KENT, DORCHESTER, QUEEN ANNE'S, & TALBOT COUNTIES
Hotline: 1-800-927-4673
Mid-Shore Council on Family Violence:
410-479-1149

CECIL COUNTY
Cecil Co. Domestic
Violence/Rape Crisis Center
Hotline: 410-996-0333

CHARLES COUNTY
Hotline: 301-645-3336
Metro Hotline: 301-843-1110
Center for Abused Persons:
301-645-8994

FREDERICK COUNTY
Heartly House
Hotline: 301-662-8800
TTY: 301-662-1565

GARRETT COUNTY
Hotline: 301-334-9000
The Dove Center:
301-334-6255 (Oakland)
301-895-4300 (Grantsville)

HARFORD COUNTY
Hotline: 410-836-8430
Sexual Assault/Spouse Abuse
Resource Center: 410-836-8431

HOWARD COUNTY
Hotline: 800-752-0191
410-997-2272
HopeWorks of Howard County, Inc.:
410-997-0304

MONTGOMERY COUNTY
Hotline: 240-777-4195 (days)
240-777-4673 (evenings & weekends)
TTY: 240-777-4850
Abused Persons Program:
240-777-4210
House of Ruth MD:
1-888-880-7884 (Legal Services)

PRINCE GEORGE'S COUNTY
Hotline: 301-731-1203
Family Crisis Center, Inc.:
301-779-2100
House of Ruth MD: 240-450-3270
(Legal & Counseling Services)

ST. MARY'S COUNTY
Hotline: 301-863-6661
Walden/Sierra, Inc.:
301-997-1300
Southern Maryland Center for
Family Advocacy:
301-373-4141 (Legal Services)

SOMERSET, WICOMICO & WORCESTER COUNTIES
Hotline: 410-749-4357
410-641-4357
Life Crisis Center: 410-749-0771

WASHINGTON COUNTY
Hotline: 301-739-8975
TTY: 301-739-1012
Citizens Assisting and Sheltering the
Abused (CASA): 301-739-4990

SPECIALIZED PROGRAMS
Adelante Familia (Hispanic/Latina)
(Baltimore City/County):
410-732-2176

CHANA (Jewish)
Hotline: 800-991-0023

Asian/Pacific Islander Domestic Violence
Resource Project:
202-464-4477

Do not rely solely on VPO for your safety. If you feel you are in danger, **call 911.**

Appriss®
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VINE®
PROTECTIVE ORDER

Maryland VINE Protective Order (VPO) Service

Access to Information & Notification for Protective Order Status

Will you know when your protective order was served?

1-877-846-3420
www.registervpo.com

GOCCP
GOVERNOR'S OFFICE OF CRIME CONTROL & PREVENTION

A service provided by
The Governor's Office of Crime Control & Prevention and the Department of Public Safety & Correctional Services

VINE PROTECTIVE ORDER SERVICE

INFORMATION

Before you call, have your protective order case number and the respondent's name as it appears on your order. You can find this information on your petition or protective order. To access protective order information:

- Call **1-877-846-3420**
- Visit **www.registervpo.com**

REGISTRATION

If the protective order has been issued, you can register to receive notifications via phone or email.

If you register a phone number, you must create a four-digit personal identification number (PIN) that you will need when you receive notifications. Make sure your PIN is easy to remember. Write it down and keep it in a safe place.

Email registrations do not require a PIN.

NOTIFICATION

Once registered, you will receive notification when:

- The order has been served on the respondent.
- The order expires or is dismissed.

When VPO calls, you will be asked to enter your PIN followed by the # key. Entering your PIN lets VPO know that you received the call and will stop the service from calling you again.

If there is no answer or if the call goes to an answering machine, VPO will continue to call for up to 24 hours or until a correct PIN is entered. A short message will be left on your answering machine; however, the message will neither state who is calling nor information about your case.

If you forget your PIN, call the toll-free number and press zero (0) and you will be transferred to a VINE Service Representative who will help you reset your PIN.

Maryland VINE
Protective Order Service
1-877-846-3420
www.registervpo.com

VINE Protective Order (VPO) is an automated service that lets you track the status of a protective order. You can also register to be notified by phone and/or email about changes in the status of a protective order.

Write down the following information, remove this panel, and keep it in a safe place:

Respondent's name

Protective order / case number

Your four-digit PIN

- If you are in danger, call 911 immediately.
- Do not rely solely on VPO for your safety. Make VPO a part of your overall safety plan.
- VINE Service Representatives are available 24 hours a day, seven days a week to assist you.
- VPO is a confidential service. The respondent will not know you are registered with VPO.
- You can register multiple phone numbers and email addresses for notifications.
- Do not register a phone number that rings to a switchboard.
- Notifications are automated 24 hours a day. Maryland law requires law enforcement to record notice of service within two hours of serving the respondent. Notification will begin immediately once service has been recorded.
- If you have filed a Request for Waiver with the court, you are required to register with VPO. Registration with VPO will also give you notification of service on the respondent.
- If you have registered but have not been notified the order has been served after three to four days, contact your victim advocate.
- If you have registered but have not been notified the order has been served, you still must appear at your scheduled court hearing unless you have a waiver of appearance.
- VPO does not provide services related to peace orders. VPO tracks the status of protective orders only.