

## Gelisa Lewis

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**From:** Connect  
**Sent:** Monday, November 02, 2015 8:52 AM  
**To:** Connect  
**Cc:** Melinda Jensen; Lee Robinson; Patricia Tummer; Theresa Nudell; Andrew Beck; Mark McGonigle  
**Subject:** CONNECT Testing Support: You've Got Questions- We Have [ways to get] the Answers!

During your Parallel Testing, these are the three steps you should take to get assistance and answers to your questions:

- 1) Go to the [CONNECTed Online Training Library](#)
  - Self-Service Tasks can be found at this link [HERE](#)
  - Manager activities can be found at this link [HERE](#)
- 2) Contact your CONNECTor...Find them in the PDF file [HERE](#)
  - You have a local support resource known as a CONNECTor. CONNECTors are well trained and can usually answer your question or assist you right away. Click on the link above to make sure you know the local CONNECTor(s) near you.
- 3) Contact the CONNECT Hotline at 410-260-6550.

The CONNECT Team

