



ADMINISTRATIVE OFFICE OF THE COURTS

GOVERNMENT RELATIONS
INFORMATION TECHNOLOGY
INTERNAL AFFAIRS
JUDICIAL COLLEGE OF MARYLAND
OPERATIONS
PROGRAMS

Questions/Responses No. 2 to the Request for Proposals (RFP) K18-0003-29 IT Support Service Resources

Ladies and Gentlemen:

The following questions for the above referenced RFP were received by e-mail and are answered and posted for all prospective Offerors. The statements and interpretations contained in the following responses to questions are not binding on the Maryland Judiciary unless the RFP is expressly amended. Nothing in the Maryland Judiciary's response to these questions is to be construed as agreement to or acceptance by the Maryland Judiciary of any statement or interpretation on the part of the Offeror asking the question.

3. Question: In 2.8 (PeopleSoft Functional Analyst - OTC Lead), it uses 'Order to Cash' and 'AR and Billing modules' to describe expertise needed. Does your agency use any other modules other than AR/BI as part of the 'Order to Cash' modules that this candidate has to support?

Response: AP and Customers modules are included.

4. Question: Is your agency currently going thru 9.2 upgrade or does it have a future plan to upgrade? Could you please share the timeline

Response: 9.2 upgrade was completed as of May 1, 2017.

5. Question: Which people tools version will these candidates support?

Response: PeopleTools 8.55.13

6. Question: Since these are re-compete, would your agency be open to sharing the current rates for these positions and company providing these services?

Response: This information is not relevant to the scope.

7. Question: How many references would you like to see for the resources?

Response: Per section 3.4.5.3, 3 references.

8. Question: What company is the incumbent for this procurement?

Response: This information is not relevant to the scope.

9. Question: Is the incumbent eligible to bid?

Response: Yes

10. Question: Would extra consideration be taken towards Veteran-Owned Small Business of any other set-aside?

Response: Minority Business Enterprises (MBE) are encouraged to respond. The Judiciary does not currently support any other socio-economic program.

11. Question: Does the Maryland Court want to keep the current team intact? Meaning, are they looking for incumbent capture?

Response: This solicitation is a stand-alone RFP. Offerors that meet the requirements of the RFP will be considered for award.

12. Question: Would the Courts be open to technical solutions other than PeopleSoft?

Response: Not at this time

13. Question: Are H1 visas acceptable?

Response: All candidates must be legally authorized to work in the United States.

14. Question: Has there been any extension announced so far on the due date? Or is there any extension anticipated?

Response: No

15. Question: Can you please share the budget approved for the work to be done as part of this bid?

Response: No, budget information will not be disclosed.

16. Question: Can you please share the public URL for the contract documents or approved rates under this bid in the past?

Response: The public URL for Maryland Judiciary Contract Awards is <http://mdcourts.gov/procurement/awards.html>.

Issued by: Whitney Williams
Procurement Officer
May 9, 2017