



ADMINISTRATIVE OFFICE OF THE COURTS

GOVERNMENT RELATIONS
INFORMATION TECHNOLOGY
INTERNAL AFFAIRS
JUDICIAL COLLEGE OF MARYLAND
OPERATIONS
PROGRAMS

Questions/Responses No. 2 to the Request for Proposals (RFP) K17-0016-29 Information Technology Support

Ladies and Gentlemen:

The following questions for the above referenced RFP were received by e-mail and are answered and posted for all prospective Offerors. The statements and interpretations contained in the following responses to questions are not binding on the Maryland Judiciary unless the RFP is expressly amended. Nothing in the Maryland Judiciary's response to these questions is to be construed as agreement to or acceptance by the Maryland Judiciary of any statement or interpretation on the part of the Offeror asking the question.

3. Question: Is there an incumbent vendor(s) currently providing any or all of the positions being solicited through this RFP?

Response: 13 of the 14 positions are new

4. Question: Do you prefer a separate technical and price proposal for each labor categories?

Response: If Offeror proposes to more than one resource or labor category, only one technical response covering corporate information is required along with multiple resumes and resource-related detail.

Please provide individual price proposals for each candidate/labor category.

5. Question: Do you require same number of resumes or more, when you have multiple positions open for a labor category?

Response: Offerors may submit resumes to any or all positions available. Each Offeror may propose no more than:

- **One candidate for the Network Security Engineer position**
- **Five candidates for the Service Desk Customer Support – Generalist position**
- **Four candidates for the Customer Support Specialist SME position**
- **Three candidates for the Service Desk – Desktop Support position**
- **One candidate for the JAVA Engineer/Analyst position**

6. Question: What is the target start date for this engagement?

Response: Resources solicited in this RFP are needed as soon as possible after interviews and contract signage

7. Question: Is it a single award or multiple award contract?

Response: While the Judiciary can make a single award, which is highly unlikely, multiple awards are anticipated.

Issued by: Khrystine Bunche
Procurement Officer
July 28, 2016