



**ADMINISTRATIVE OFFICE OF THE COURTS
MARYLAND JUDICIAL CENTER
2003C COMMERCE PARK DRIVE
ANNAPOLIS, MARYLAND 21401**

**Questions/Responses No. 1 to the
Request for Proposal (RFP) K15-0007-29
Webcast Streaming Services**

PAMELA HARRIS
STATE COURT ADMINISTRATOR
(410) 260-1295 Fax: (410) 974-2066
frank.broccolina@mdcourts.gov

FAYE D. MATTHEWS
DEPUTY STATE COURT ADMINISTRATOR
(410) 260-1257 Fax: (410) 974-2066
faye.matthews@mdcourts.gov

DENNIS SCOTT, Director
Human Resources
(410) 260-1283 Fax: (410) 974-2849
Dennis.scott@mdcourts.gov

GRAY BARTON, Director
Office of Problem-Solving Courts
(410) 260-3617 Fax: (410) 841-9850
gray.barton@mdcourts.gov

MARK BITTNER, Director
Judicial Information Systems
(410) 260-1001 Fax: (410) 974-7170
philip.braxton@mdcourts.gov

ALLEN C. CLARK, III, Director
Budget & Finance
(410) 260-1579 Fax: (410) 260-1290
allen.clark@mdcourts.gov

DAVID R. DURFEE JR., Director
Legal Affairs
(410) 260-1405 Fax: (410) 974-2066
david.durfee@mdcourts.gov

GISELA BLADES, Director
Procurement & Contract Admin.
(410) 260-1410 Fax: (410) 260-2520
gisela.blades@mdcourts.gov

CONNIE KRATOVIL-LAVELLE, Director
Family Administration
(410) 260-1296 Fax: (410) 974-5577
connie.kratovil-lavelle@mdcourts.gov

PAMELA C. ORTIZ, Director
Access to Justice Commission
(410) 260-1725 Fax: (410) 260-2504
Pamela.ortiz@mdcourts.gov

DIANE S. PAWLOWICZ, Director
Court Operation Department
(410) 260-1725 Fax: (410) 974-2066
diane.pawlowicz@mdcourts.gov

ROXANNE P. MCKAGAN, Director
Facilities Administration
(410) 260-1407 Fax: (410) 974-2066
rocky.mckagan@mdcourts.gov

DEBORAH A. UNITUS
Director, Program Services
(410) 260-1291 Fax: (410) 260-3570
deborah.unitus@mdcourts.gov

Ladies and Gentlemen:

The following questions for the above referenced RFP were received by e-mail and are answered and posted for all prospective Offerors. The statements and interpretations contained in the following responses to questions are not binding on the Maryland Judiciary unless the RFP is expressly amended. Nothing in the Maryland Judiciary's response to these questions is to be construed as agreement to or acceptance by the Maryland Judiciary of any statement or interpretation on the part of the Offeror asking the question.

1. Section 2.3.1 refers to "redundant delivery channels". How many channels of redundancy does the court specify? Cost varies greatly with the number of channels utilized. Should potential contractors submit the average cost per channel and seek guidance on degree of redundancy after award?

1. Response: Multiple CDNs means more than 1. Having 2 or more would satisfy the requirement. The ability to provide redundant delivery channels is a mandatory requirement. Submitting the average cost per channel is fine.

2. Section 2.3.2 stipulate the bidder is to "include multiple content delivery network (CDN) providers". Similar to the question asked above, how many CDNs does the court specify? Should potential contractors submit the average cost per CDN and seek guidance on the number of CDNs to be used after award?

2. Response: Multiple CDNs means more than 1. Having 2 or more would satisfy the requirement. The ability to provide redundant delivery channels is a mandatory requirement. Submitting the average cost per channel is fine.

3. Section 2.4.1 refers to the ability to view an archived video at any time. Will the Court host links to archived video on its own infrastructure (with the actual video residing on CDN infrastructure) or does the Court require an Online Video Platform (OVP) in addition to CDN capability, where archived video content is organized into a playlist and displayed?

3. Response: It's intended to utilize both links directly to the archive video and an embedded video player, both of which would be hosted on the court's infrastructure. The archived videos should reside on the CDN infrastructure.

4. Section 2.4.3 states "The Maryland Judiciary anticipates providing links to these archives for on-demand viewing." Will Court staff web developers put these links online on the Court's web page as inferred, or is that the responsibility of the contractor?

4. Response: The court staff web developers will handle placing links on the page to the archive files. No assistance from the Contractor will be needed.

5. Third Tier CDNs such as Ustream by default add all content to their branded platform. Ustream has the ability to hide these channels from discovery (though the content will still be on Ustream's server and available to anyone with the channel link). Would this satisfy the requirement under Section 2.4.2 stating: "The stream (and archive file) must not appear on any outlet other than the Maryland Judiciary's website."?

5. Response: Yes.

Colleen Cantler
Procurement Specialist
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TTY Users: 1-800-735-2258

www.mdcourts.gov

