



# Administrative Office of the Courts

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## Operations Division

### Questions/Responses No. 3 to the Request for Proposals (RFP) K20-0003-29

Ladies and Gentlemen:

The following questions for the above referenced RFP were received by e-mail and are answered and posted for all prospective Offerors. The statements and interpretations contained in the following responses to questions are not binding on the Maryland Judiciary unless the RFP is expressly amended. Nothing in the Maryland Judiciary's response to these questions is to be construed as agreement to or acceptance by the Maryland Judiciary of any statement or interpretation on the part of the Offeror asking the question.

8. Question: In the Contractor Minimum Qualifications section 2.5, it is mentioned that 'The contractor must have a minimum of not less than five years of State of Maryland experience providing services for IBM zO/S supporting operating system software identified in Section A. Sections 1 through 8'. Does the above-mentioned experience apply to "responding Vendor" or "proposed personnel"?

**Response:** *The contractor shall demonstrate it meets all minimum qualifications and capable of providing all services required to successfully support the tasks in the detailed scope. - Responding Vendor*

*The contractor shall provide an affidavit declaring the proposed individuals are under contract to perform said services on the first day of the term of the contract. – Responding Vendor*

*The contractor must have a minimum of not less than five years of State of Maryland experience providing services for IBM zO/S supporting operating system software identified in Section A. Sections 1 through 8-Proposed Personnel*

*Ability to communicate effectively, orally and in writing, and to establish and maintain effective working relationships with peers, end users and vendor development staff, as well as all levels of management and judicial personnel as necessary. – Proposed Personnel*

9. Question: Can similar services to federal agencies substitute experience to State of MD experience?

**Response: Please see Amendment 3**

Issued by: Khrystine Bunche  
Procurement Officer  
February 7, 2019