



Administrative Office of the Courts

Operations Division

Questions/Responses No. 1

JIS COA Webcasting Services

PROJECT # K19-0029-29

Ladies and Gentlemen:

The following questions for the above referenced RFP were received by the procurement officer and are answered and posted for all prospective Offerors. The statements and interpretations contained in the following responses to questions are not binding on the Maryland Judiciary unless the RFP is expressly amended. Nothing in the Maryland Judiciary's response to these questions is to be construed as agreement to or acceptance by the Maryland Judiciary of any statement or interpretation on the part of the Offeror asking the question.

- 1) **Question:** Section 1.23 Minority Business Enterprises; If the prime is MBE certified, are the MBE 10% and subcontracting goals required?

Response: No

- 2) **Question:** Section 2.2 Contractor Minimum Requirements a) The stream service should remain on our current Ustream/IBM Cloud Video account. The intro paragraph Section 2.1 Purpose & Summary state: Contractor to provide a turnkey comprehensive, scalable, and flexible internet video streaming solution for the State of Maryland Court of Appeals. If it is "turnkey" the contractor will not employ the current video streaming services. Is this a requirement to provide the turnkey or to maintain the existing architecture?

Response: It is not a requirement to provide the "turnkey". An addendum was posted on 9/6/2018 with clarification on Section 2.2.2

- 3) **Question:** As per questions-answers during pre-bid conference we understood that this RFP is to acquire streaming services only. If so, would you please remove 2.2.2.a) and words "video recording" from 2.2.2.b).

Response: An addendum was posted on 9/6/2018 with clarification on Section 2.2.2

- 4) **Question:** "2.2.1. h) The stream must auto archive and be immediately available for viewing after the live stream has completed. The Maryland Judiciary anticipates providing links to these archives for on-demand viewing." Q 2.1 Where does vendor auto archive, on JIS network or Vendor network? Q 2.2 If answer to Q 2.1 is Vendor network, then for how long Vendor need to keep the recording? Q 2.3 Please provide current URL where previous webcasts can be accessed.

Response: There is archiving is currently done with IBM Cloud video as part of that service. Secondary archiving is done on our network, but handled internally. Right now, those streams are kept for 30 days.

<https://mdcourts.gov/coappeals/webcasts/webcastarchive2017term>

- 5) **Question:** eMaryland is accepting electronic bids for this solicitation. Can bids be submitted electronically?

Response: No

Date Issued: September 6, 2018

Issued by: April Molley, Procurement Officer