

Thank you for agreeing to serve as guardian of a disabled person. The court chose you because you were the best person for the job and appreciates the commitment you made.

This program was developed by the Guardianship/Vulnerable Adults Workgroup of the Maryland Judicial Council's Domestic Law Committee.

Rev. 05.2018

WELCOME

- Part 1: Guardianship terms
- Part 2: Role, powers, and duties of guardians of the person
- Part 3: Role, powers, and duties of guardians of the property
- Part 4: Abuse, neglect, and exploitation
- Part 5: Changes to the guardianship

This training will cover your general role and responsibilities as guardian of a disabled person.

PART 1: GUARDIANSHIP TERMS

Guardianship terms

- Disabled Person
- Court
- Guardian
- Guardianship Estate
- Clerk/Trust Clerk
- Interested Persons
- Other Parties

There are key terms and roles that are important for you to understand as guardian.

DISABLED PERSON

Also called:

Disabled adult

Ward

Incapacitated person

Person under guardianship

Vulnerable adult

Lacks the physical or mental capacity to provide for their personal or financial needs

The person under guardianship is legally called "the disabled person." The disabled person may also be referred to as a "disabled adult," "ward," an "incapacitated person," a "person under guardianship," or a "vulnerable adult."

The disabled person is someone who lacks the physical or mental capacity to provide for their personal or financial needs.

COURT

The court is the ultimate guardian

You are its **agent**

Monitors the guardianship

- Review reports
- Address issue or problems

In reality, the court is the disabled person's ultimate guardian. You are the person the court appointed as its agent to carry out its responsibilities as guardian. The court's job is to monitor the guardianship by reviewing reports and addressing issues or problems that come up.

GUARDIAN

Two types:

- Guardian of the Person
 Public Guardian
- 2. Guardian of the Property (Fiduciary)

Co-Guardians

There are two types of guardians:

Guardian of the Person – A guardian of the person makes decisions about where the disabled person lives and the disabled person's medical care, clothing, food, education, and every-day needs.

• **Public Guardian** – Refers to a guardian of the person who works for a local Department of Social Services or Area Agency on Aging.

Guardian of the Property – A guardian of the property makes decisions about the disabled person's money, income, property of any kind, stocks and bonds, and other financial matters.

• **Fiduciary** – A fiduciary is someone who has the primary legal duty to act for the benefit of another person. A guardian of the property is a type of fiduciary.

The court may appoint a guardian of the person, a guardian of the property, or both. The court may appoint the same person to serve as guardian of the person and property or different people.

The court may also appoint more than one person to serve as **co-guardians** and share the responsibilities of serving as a guardian of the person or guardian of the property.

GUARDIANSHIP ESTATE

The disabled person's assets (property) that are under guardianship, including any:

- Income
- •Real or personal property
- Benefits
- Stocks, bonds, investments

The guardianship estate includes the disabled person's income, real or personal property, benefits, stocks, bonds, and investments.

CLERK/TRUST CLERK

Court employee whose responsibilities may include:

Managing the guardianship case

Processing all case paperwork

Collecting fees

Providing court forms

Sending out notices

Answering questions about court process

Reviewing reports

Reporting problems to the court

INTERESTED PERSONS

The law defines "Interested Persons" in a guardianship to include:

The disabled person

The disabled person's

- Spouse
- Parents
- · Children (aged 18+)
- Other relatives
- Heirs

Agencies the disabled person receive benefits and services from

Any other persons named by the court

After appointment of a guardian, and throughout the guardianship, interested persons can ask the court to resolve issues with the guardianship and are entitled to notification about certain guardianship events.

OTHER PARTIES

Other parties important in a guardianship include:

Family members and friends of the disabled person

Health care and other service providers

There are other parties who play an important role in a guardianship, these include:

- Family members and friends of the disabled person People other than interested persons who can give insight into the disabled person's preferences, wishes, beliefs, and values. People who interact with the disabled person on a regular basis can also help you monitor the disabled person's well-being.
- **Health care and other service providers** This includes, but is not limited to, doctors, therapists, staff at medical or residential facilities, clergy, and anyone else who interacts with the disabled person on a regular basis and can help you monitor the disabled person's care and well-being.

PART 2: ROLE, POWERS, DUTIES OF GUARDIANS OF THE PERSON

Role, powers, and duties of guardians of the person

Filing and reporting requirements

Decision-Making as guardian of the person

ROLE AS GUARDIAN OF THE PERSON

Guardianship order

- Powers necessary to provide for the demonstrated need of the disabled person
- What you can and cannot do
- Proof of your appointment and authority

The court will grant a guardian of the person only the powers necessary to provide for the demonstrated needs of the disabled person. In other words, the court may limit the types of decisions a guardian of the person is allowed to make.

Your powers and duties as guardian of the person are laid out in the **Guardianship Order**. It is your responsibility to understand what the order says and what you can and cannot do as a guardian. The order is also proof to others that you have been appointed as guardian of the person and what authority you have.

POSSIBLE POWERS

The court may give you the power to do any of the following:

Determine where the disabled person lives

Provide for the disabled person's care, comfort, and maintenance

Care for the disabled person's personal effects

Arrange for services and care

Request funds for the disabled person's care from the guardian of the property (if one is appointed)

Give necessary consent or approval for medical or other professional care

- **Determine where the disabled person lives** Determining the best place for the disabled person to live based on his or her needs and wishes. Housing options include assisted living facilities, or group homes, or living with a relative. Even if granted this power, you must ask the court for permission to move the disabled person from one type of housing to another, or to another jurisdiction (county) or state.
- **Provide for the disabled person's care, comfort, and maintenance** Taking care of the disabled person's food, clothing, social, recreational, and training or educational needs.
- Care for the disabled person's personal effects Taking reasonable care of the disabled person's clothing, furniture, vehicles, and other personal items and taking steps to protect the disabled person's property if needed.
- Arrange for services and care Pursuing government or private services and resources
 that promote the independence, well-being, and safety of the disabled person. Some
 government benefits must be applied for and someone will need to apply for them on
 behalf of the disabled person. If the disabled person has a guardian of the property or
 another person handling his or her financial affairs, contact that person about applying
 for those benefits.
- Request funds for the disabled person's care from the guardian of the property (if one is appointed) Taking steps to compel a guardian of the property to apply funds from the guardianship estate for the disabled person's care, comfort, and maintenance.
- Give necessary consent or approval for medical or other professional care –
 Coordinating and giving consent to allow the disabled person to receive medical or other professional care, treatment, counseling, or services.

PRIOR COURT AUTHORIZATION

Get prior court approval to:

Perform any action not authorized in the order appointing you as guardian

Move the disabled person from one type of housing to another

Commit the disabled person to a mental facility involuntarily

Start, stop, or withhold medical treatment that would involve a substantial risk to life of the disabled person

Ask the court for permission in writing

There are certain actions you cannot take without prior court approval.

If you need to perform any of these acts, ask the court for permission in writing.

Which form?

 Motion for Appropriate Relief-Guardianship Proceeding (CC-GN-032): https://www.courts.state.md.us/sites/default/files/import/family/forms/ccgn032.pdf

FILING AND REPORTING REQ	UIREMENTS	
Annual Report of Guardian of Disabled Person Within 60 days of appointment date Use Form CC-GN-013	Circuit Court for Ce line Matter of Ce Ce	Case No.
 Complete the entire form Write "not applicable" in sections where you have no information to include 		BUARDIAN OF DISABLED PERSON Rule 10-205(e)),WHO IS DISABLE
	The name and permanent residence of	W. A. 200901253 - AREA WAS ASSESSED TO SEE T
	disabled person lives	guardian's home hospital or medical facility other other tags

As guardian of the person, you must file an **Annual Report of Guardian of Disabled Person each year within 60 days of the appointment date**. For example, if you were appointed as guardian on March 1, 2017, your first annual report would be due not later than April 30, 2018.

The court uses the report to monitor the disabled person's residence and well-being and to make sure you are performing your guardianship duties. If you do not file the Annual Report on time or fail to address problems with the report, you will be asked to explain why your report was not filed properly and explain why you should not be removed as guardian.

Which form?

 Annual Report of Guardian of Disabled Person (CC-GN-013): https://www.courts.state.md.us/sites/default/files/import/family/forms/ccgn013.pdf

Complete the entire form. Write "not applicable" in sections where you have no information to include.

DECISION-MAKING

Decision-making standards

Ethical considerations

Medical decisions

Community resources

As guardian of the person, you are responsible for making decisions that affect the safety, health, and well-being of the disabled person. Some decisions will be easy, but some may be more difficult. There are issues and concepts that should inform how you perform your duties as guardian.

Guardian Video Series: Decision-Making for a Disabled Person

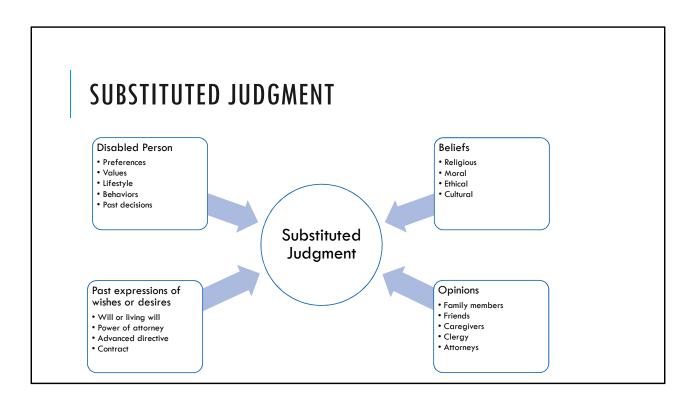
https://www.courts.state.md.us/family/guardianship/videoseries/decisionmaking

F	CISION-MAKING STANDARDS
	CISION MARINO STANDARDS
-	1. Substituted Judgment
	Based on what disabled person would do if he or she could
	2. Best Interest
	Option with the most benefit and the least harm
	3. Least Restrictive Alternative
	Meets the disabled person's needs and places the fewest restrictions on dignity and independence
-	4. Informed Consent
	Understand the purpose, risks, benefits, and alternative to any service you consider

Making decisions as guardian does not come naturally to most people. You must engage in a specific thought process for every decision made. In the legal world, the thought processes are called decision-making standards. There are four different standards.

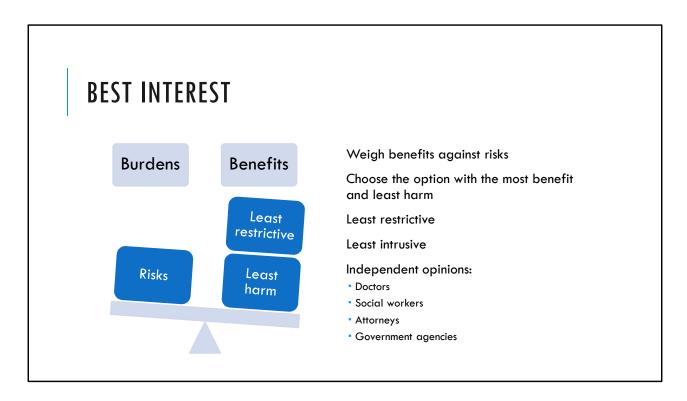
Guardian Video Series: Decision-Making Standards

https://www.courts.state.md.us/family/guardianship/videoseries/decisionmakingstandards



Substituted judgment is based on what the disabled person would do if he or she had capacity. This assumes that the disabled person had at one time the ability to make their own decisions. Some guardians will know the disabled person well enough to have that answer. He or she would have had conversations with the disabled person before they lost capacity or the disabled person let their wishes be known in a will, living will, contract, or other document.

If you do not know how the disabled person would decide, learn about the disabled person's preferences, values, lifestyle and behaviors. Learn about decisions he or she made before losing capacity. Speak with people who know the disabled person's preferences. Reach out to family, friends, caregivers, or clergy. Consider the disabled person's religious, moral, cultural, and ethical beliefs.



The **Best Interest** Standard is used when you don't know how the disabled person would act or when the disabled person never had capacity.

Acting in the disabled person's best interest means:

- Weighing the benefits against the burdens an act or decision will have on the disabled person
- Considering all possibilities
- Choosing the option that has the most benefit and results in the least harm to the disabled person

You may need to get independent opinions from experts such as doctors, social workers, attorneys, or government agencies.

LEAST RESTRICTIVE ALTERNATIVE

Meets the needs but places the fewest restrictions on the disabled person's independence and dignity Consider:

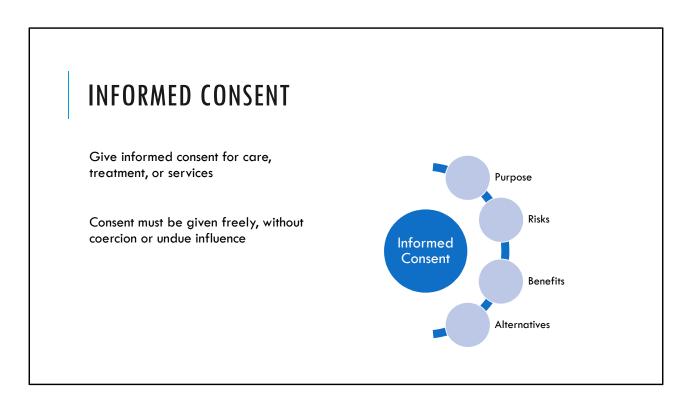
Disabled person's preferences

Opinions of professionals

Community resources

The **least restrictive alternative** means choosing the option that meets the needs of the disabled person, but places the fewest limits on his or her independence and dignity.

When you use this standard, it helps to know the disabled person's preferences and get professional opinions. It also helps to know about available community resources.



As guardian of the person, you must give **informed consent** for the disabled person to receive care, treatment, or services. This means that you need to know and understand the purpose, risks, benefits, and alternatives to any treatment or service you are considering for the disabled person. Your consent must also be given freely and without coercion or undue influence from others.

TIP: While it is good to get input from others, be careful about what information about the disabled person and about his or her condition you share with others. Balance what others need to know against the disabled person's preferences or interests in privacy. Consider the disabled person's past behavior with respect to what kind of personal information they shared with others and known religious or cultural beliefs and values. If you do share personal information about the disabled person with others, talk to them about keeping sensitive information confidential.

ETHICAL CONSIDERATIONS

Extreme care and diligence

Trust, loyalty, and fidelity

Least restrictive environment

Informed consent

Terminate or limit guardianship when needed

There are certain ethical considerations guardians of the person should keep in mind when making decisions for or on behalf of disabled persons:

- Guardians shall exercise extreme care and diligence when making decisions on behalf of the disabled person.
- Guardians shall exhibit the highest degree of trust, loyalty, and fidelity in the relation to the disabled person.
- Guardians shall assume legal custody of the disabled person and shall ensure the disabled person resides in the least restrictive environment possible.
- Guardians shall assume the responsibility to provide informed consent on behalf of the disabled person for the provisions of care, treatment, and services and that it is the least restrictive form of intervention.
- Guardians have an affirmative obligation to seek termination or limitation of the guardianship whenever indicated.

TIP: When making a decision for the disabled person, ask yourself what the disabled person would do or what would result in the best outcome for disabled person? Recognize that what you would do for yourself, may not be what is best for the disabled person.

Guardian Video Series: Ethical Considerations

https://www.courts.state.md.us/family/guardianship/videoseries/ethicalconsiderations

MEDICAL DECISIONS Am I allowed to consent? What do the experts say? Do I need more information?

Deciding whether to consent to start, stop, or withdraw medical treatment for the disabled person can be very difficult for guardians. You should ask the following questions when making medical decisions:

Am I allowed to consent to the treatment? You cannot consent to treatment unless given authority to do so in the guardianship order. Even if you are authorized to make medical decisions, you must get approval from the court if starting, stopping, or withholding medical treatment would involve a substantial risk to the life of the disabled person or to involuntarily commit the disabled person to a mental facility.

What does the disabled person want? Include the disabled person in the decision-making process as much as possible.

What do the experts say? The court does not expect you to be a medical expert. But it does expect you to be a strong advocate. As guardian, you have the right to ask questions and seek second opinions. You also have the right to have information explained to you in way that allows you to make informed decisions. Ask specific questions about the benefits and risks that come with starting, stopping, or withholding treatment. Ask about alternatives to proposed treatments. Seek guidance from medical advocates or social workers. They can help you make an informed decision.

Do I need more information? Gather all the facts and information you need to make an intelligent decision about the disabled person's care. Make sure you understand all the benefits and risks of the treatment. Make sure, too, that you are not being pressured by another person.

Guardian Video Series: Medical Decisions

https://www.courts.state.md.us/family/guardianship/videoseries/medicaldecisions

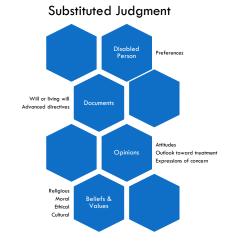
WHAT DOES THE DISABLED PERSON WANT?

Include the disabled person

OR use substituted judgment

OR use best interest standard

- Effect on physical, emotional, and cognitive function
- Risks, benefits, side effects
- Effect on life expectancy and chance of recovery
- Humiliation, loss of dignity, and dependency
- Religious, cultural, moral beliefs
- Personal values



If the disabled person cannot communicate what he or she wants, you should use substituted judgment. If you cannot use substituted judgment because you do not know what the disabled person wants, you should decide what is in the disabled person's best interest.

TIP: As an advocate for the disabled person, make sure experts know and understand the disabled person's history and current condition. Share with experts anything pertinent to recommending medical care. If you do not have this information, put the expert in touch with someone who does.

LIFE-SUSTAINING/END-OF-LIFE DECISIONS

You MUST get court approval to:

- Withhold or withdraw life-sustaining medical procedures, care, or treatment
- Execute
 - Do Not Resuscitate (DNR) Order
 - Do Not Intubate (DNI) Order
 - Removal of a feeding tube

You must get approval from the court to withhold or withdraw life-sustaining medical procedures, care, or treatment that would prevent or postpone the death of the disabled person. You must get permission to execute Do Not Resuscitate (DNR) orders, Do Not Intubate (DNI) orders, or to remove a feeding tube.

Contact the court regarding the process.

Which form?

 Motion for Appropriate Relief-Guardianship Proceeding (CC-GN-032): https://www.courts.state.md.us/sites/default/files/import/family/forms/ccgn032.pdf

COMMUNITY RESOURCES

Case management

Information and referrals

Meals

*Program Eligibility

Health care

In-home aide services

Transportation

Mental and behavioral health resources

Legal advocacy

Public benefit eligibility

Social, recreational, and educational programs

Crisis intervention

As guardian of the person, it is your responsibility to learn about and take advantage of services and resources available through federal, state, county, and private agencies.

Program Eligibility

Some service programs provide services regardless of ability to pay, while other may be means-based or have other eligibility requirements. Some services may be payable through government programs the disabled person receives benefits from such as Medicare, Medicaid, the Social Security Administration, or U.S. Department of Veterans Affairs.

If the disabled person does not receive benefits through one of these government programs, he or she may be eligible for them if he or she meets specific eligibility requirements. A local **Department of Social Services (DSS)** can help you determine what benefits the disabled person is entitled to and access medical, cash, and other public assistance. To find your local DSS office, call 1-800-322-6347 or visit: http://dhr.maryland.gov/local-offices/.

If the disabled person is over the age of 65, a local Area Agency on Aging (http://www.aging.maryland.gov/Documents/AAADirectoryFeb2017.pdf) can also help.

If you think the disabled person is entitled to public benefits through a government program, someone will need to apply for those benefits on the disabled person's behalf. If the disabled person has a guardian of the property, that person will need to apply for the benefits.



- Meals
- Housing
- Home repairs
- Long-term care, nursing home, or assisted living
- Adult day care
- Caregiver support
- Transportation
- Personal care
- Healthy living
- Medication management and other medical assistance



www.marylandaccesspoint.info

1-844-627-5465

Maryland Access Point (MAP)

MAP is statewide program that can connect you with resources. For more information, contact your local MAP office to discuss available resources and options for the disabled person by visiting www.marylandaccesspoint.info or calling 1-844-627-5465.

PART 3: ROLE, POWERS, DUTIES OF GUARDIANS OF THE PROPERTY

Fiduciary Responsibilities

Filing and reporting requirements

Commissions and expenses

Government Benefits

ROLE AS GUARDIAN OF THE PROPERTY

Fiduciary

Primary Responsibilities:

- 1. Act only in the best interest of the disabled person
- 2. Manage the disabled person's money and property carefully
- 3. Keep the disabled person's money separate from your own
- 4. Keep good records

As guardian of the property, you are known as a **Fiduciary**.

ROLE AS GUARDIAN OF THE PROPERTY

DECISION-MAKING STANDARD:

"[E]xercise the care and skill of a [person] of ordinary prudence dealing with his own property."

- Spend money wisely
- Protect property as if it is your own

Read the guardianship order!

- What you can and cannot do
- Proof of appointment and your authority

Mismanagement can result in:

- Removal as guardian
- Lawsuit
- Repay guardianship estate

When making decisions on behalf of the disabled person, you must "exercise the care and skill of a [person] of ordinary prudence dealing with his own property." This means you should to spend the disabled person's money wisely and protect his or her property as if it were your own. If you do not meet this standard, you can be removed as guardian, sued, or have to repay the estate any money you lost or mismanaged.

Guardianship Order – Read the order appointing you as guardian very carefully. It is your responsibility to understand what you can and cannot do. The order is also proof to others that you have been appointed as guardian of the property and what authority you have.

W	ERS AND DUTIES
Day	v-to-day management
• Pa	by bills, arrange for transportation, clothing, housing, support, care, protection, welfare, and rehabilitation needs
Coll	lecting income
• Inc	cluding rents, pensions, Social Security, and debts owed
Mar	naging property
	cluding rental property (e.g., entering into and enforcing leases, making repairs/improvements, collecting income, hiring gents)
Payi	ing Taxes
• Yo	epare and file state and federal taxes before April 15 th of each year ou must file taxes in the disabled person's name and social security number and signed by you as "Guardian for [name of isabled Person], an incapacitated person."
Fina	ancial Planning
	isure guardianship estate covers current and future needs (hiring accountants, financial advisors, other professionals)

As a fiduciary you have broad powers to manage the guardianship estate including:

- **Day-to-Day Management** Paying from the guardianship estate the disabled person's bills and for the disabled person's transportation, clothing, housing, support, care, protection, welfare, and rehabilitation of the disabled person.
- **Collecting Income** Collecting income including rents, pensions, Social Security, and debts owed to the disabled person.
- Managing Property Manage the disabled person's properties including but not limited to rental property (e.g., entering in and enforcing the leases, making repairs and/or improvements, collecting income, and hiring agents).
- Paying Taxes Preparing and filing the disabled person's state and federal tax returns before April 15th of each year.

TIP: You must file taxes in the disabled person's name and social security number and signed by you as "Guardian for [name of Disabled Person], an incapacitated person."

TIP: If you need help preparing and filing the disabled person's taxes, consider hiring an accountant. The accountant's fee can be paid out of the guardianship estate.

Financial Planning – Making financial decisions to ensure the guardianship estate can cover the disabled person's current and future needs. This may include hiring accountants, financial advisors, or other professionals.

Assets and income in the guardianship estate File within 60 days of appointment date Market Mar	it Court for Case No
Bank accounts (attach additional sh value, as of the date Stocks and bonds amount of any marty Real estate A. REAL EST/	INVENTORY (Rule 10-707(a)) CLARY ESTATE now consists of the following assets: heets, if necessary; each frem listed shall be valued by the fiduciary at its fair market of the appointment of the fiduciary or the assumption of jurisdiction by the court; unles directs, it shall not be necessary to employ an appraler to make any valuation, state gages, losts, or other indobtechess, but do not deduct when determining estimated fair ATE
Mortgages Other valuable property	erfolio, balance of mortgage and name of lender, if any). ESTIMATED FAIR MARKET VALUE

The Inventory is a listing of all assets and income in the guardianship estate at the time a guardian is appointed. The inventory lets the court know what is in the guardianship estate and will be used to compare future reports. You must file the inventory with the court within **60 days of appointment** as guardian of the property.

The inventory should include a description, including the fair market value, of the disabled person's bank accounts, stocks, bonds, real estate, mortgages, and other valuable property.

Which form?

• Inventory (CC-GN-011): http://mdcourts.gov/family/forms/ccgn011.pdf

FILING AND DEDORTING	DECHIDEMENTS		
FILING AND REPORTING Annual Fiduciary's Account	Circuit Court for City or Count In the Matter of	Case No	
 Status of all income and assets in the guardianship estate 	Name of Minor or Deabled Person FIDUCIARY'S ACCOUNT (Rule 10-708(a))		
 File each year within 60 days of appointment date Use Form CC-GN-012 	I,	nake this periodic final Fiduciary's Accounto	
Example:	The Fiduciary Estate consists of the following as carried forward from last Fiduciary Account:	ssets as T reported on the Fiduciary's Inventory	
Date of Appointment • March 1, 2017	A. REAL ESTATE B. CASH & CASH EQUIVALENTS	ss	
Fiduciary's Account Due • Each year by April 30 th	C. PERSONAL PROPERTY	s	
	D. STOCKS E. BONDS	\$	
	F. OTHER TOTAL	\$	

The annual Fiduciary's Account is a report to the court about the status of all income and assets in the guardianship estate. The court uses this accounting to monitor changes to the guardianship estate and to make sure you are managing things properly. You must file a Fiduciary Account each year within 60 days of the appointment date.

For example, if you were appointed as guardian on March 1, 2017, your first fiduciary account would be due not later than April 30, 2018.

Which form?

• Fiduciary's Account (CC-GN-012): https://www.courts.state.md.us/sites/default/files/import/family/forms/ccgn012.pdf

FILING AND REPORTING REQUIREMENTS

Fiduciary's Account Contents:

- · List of all assets in the fiduciary estate
- · Values and location of all assets
- Balances of any bank accounts
- All expenses paid since the last report
- Assets added to or removed from the estate
- Status of the fiduciary bond (if any)

Attach Documentation

- Expenses and disbursements
- Value of bank accounts
- Income received
- Types
 - Investment, or other account statements
 - Copies of cleared checks and deposits
- Receipts for all items purchased using funds from the guardianship estate
- Settlement sheets on the sale or transfer of real property
- Paystubs
- Annual social security benefit reports
- Nursing home or in-home care expenses

You must attach documentation of all expenses/disbursements, the value of any assets or bank accounts, and all income received.

FILING AND REPORTING REQUIREMENTS

Fiduciary's Account

- Provide copies to Interested Persons (upon request)
- Court review
 - Order accepting
 - Other actions
 - Order to appear
- Show cause hearing
- *Keep good records!

In addition to filing the annual Fiduciary's Account with the court, you must provide copies to all interested persons upon request. The court will review each report and notify the judge if there are any problems or questions about your filing. The judge will review your report and either enter an order accepting it or take other actions, which may include ordering you to appear in court to explain the contents of your report or to provide additional documentation such as proof of transactions.

If you do not file the Initial Inventory or an Annual Fiduciary Report on time or fail to address problems with the report, the court will issue a **Show Cause Order** and schedule a hearing. At that hearing you will be asked to explain why your report was not filed or not filed properly and explain why you should not be removed as guardian.

Failure to keep proper documentation can result in personal liability.

COMMISSIONS AND EXPENSES

Based on value and size of the guardianship estate

- Reimbursement for actual and necessary expenses
- Commissions
 - Income commissions
 - Corpus commissions
 - Commissions on the sale of real property

Depending on the size and value of the disabled person's estate, you may be entitled to receive a commission or reimbursement for actual and necessary expenses incurred performing your duties as guardian. Commissions and expenses are payable from the guardianship estate. You may be paid an income commission, a corpus commission, or a commission on the sale of real estate.

Income Commissions – *Md. Code Ann., Est. & Trusts § 14.5-708(b)* – Calculated based on the amount of income that is added to the guardianship estate each year. Income commissions are:

6% of all income from real estate, ground rents, and mortgages collected each year; and 6.5% on the first \$10,000 of all other income collected each year;

5% on the next \$10,000;

4% on the next \$10,000; and

3% of any remainder.

Corpus Commissions – *Md. Code Ann., Est. & Trusts § 14.5-708(c)* – Calculated based on the fair market value of the guardianship estate (the corpus) at the end of each year. Corpus commissions are:

0.4% on the first \$250,000

0.25% on the next \$250,000

0.15% of n the next \$500,000; and

0.1% on any excess

Commissions on the Sale of Real Property

Calculated based on the proceeds to the sale of the disabled person's property at a rate set by the court.

Which form?

 Guardian of the Property Commission Worksheet (CC-GN-025): https://www.courts.state.md.us/sites/default/files/import/family/forms/ccgn025.pdf

COURT AUTHORIZATION

You MUST get prior court approval to:

File the Annual Fiduciary's Account late

Close a guardianship account

Pay attorney fees over \$50

Make charitable donations or gifts from the guardianship estate

Make loans from the guardianship estate

Sell any assets in the guardianship estate to family or friends

Pay recurrent or monthly disbursements (payments) or expenses to you (the guardian) directly from the guardianship account

Ask the court for permission in

writing

Make any major single disbursements over 10,000 or 10% of the total value of the estate, whichever is lower) made from the guardianship account to a third party

There are certain actions you cannot take without prior court approval.

If you need to perform any of these acts, ask the court for permission in writing.

Which form?

 Motion for Appropriate Relief - Guardianship Proceeding (CC-GN-032): https://www.courts.state.md.us/sites/default/files/import/family/forms/ccgn032.pdf

PART 3: GOVERNMENT BENEFITS

Deposit benefits to a guardianship Account

Social Security Administration (SSA)

- Supplemental Security Income (SSI)
- Social Security Disability Insurance (SSDI)
- Apply to become a Representative Payee
 - Annual recertification
- Public Assistance for SSA Beneficiaries
 - Local Department of Social Services (DSS)
 - Local Area Agency on Aging (65+)

U.S. Department of Veterans Affairs (VA)

Apply to become a VA Fiduciary



www.ssa.gov/payee

Visit a local Social Security
Administration office



www.benefits.va.gov/fiduciary

Visit a local VA office

If the disabled person receives government benefits, you need to take steps to have those benefits deposited to a guardianship account.

If the disabled person receives Social Security benefits including Supplemental Security Income (SSI) or Social Security Disability Insurance (SSDI) benefits, you need to apply to be appointed as a **Representative Payee** with the Social Security Administration. Once you are appointed, you will need to file paperwork to each year to certify that the disabled person is eligible to receive benefits. Visit www.ssa.gov/payee or call 1-800-772-1213 for information about becoming a Representative Payee. A local Social Security Administration office can also help.

If the disabled person receives benefits from the Department of Veterans Affairs, you will need to apply to become a **Fiduciary** for the disabled person. Visit www.benefits.va.gov/fiduciary or visit a local VA office for more information.

TIP: Keep a copy of the guardianship order and any important information such as the disabled person's Social Security Number or Veterans Affairs file number on hand when you apply to become a representative payee or fiduciary.

Keep good records and mark your calendar for recertification dates.

MEDICAL BENEFITS

Medical Assistance Programs

- Medicaid/Maryland Medical Assistance
- · Low income individuals
- Medicare
 - Adults over 65 and certain people with disabilities
- Maryland Health Connection
 - Insurance marketplace
- Prescription Programs

*Guardians of the Property: Apply on behalf of the disabled person

If the disabled person does not have medical insurance, his or she may be eligible for medical assistance provided through state and federal programs, including:

- Medicaid Also known as Medical Assistance in Maryland, provides health care for lowincome individuals.
 - Learn more at: http://dhr.maryland.gov/weathering-tough-times/medical-assistance/
- Medicare A federal program that covers some medical expenses for people age 65 or over and certain people with disabilities who receive SSDI.
 - Learn more at: https://www.ssa.gov/medicare/
- Maryland Health Connection An insurance marketplace you can use to compare and enroll in health insurance and determine eligibility for Medicaid and other assistance
 - Learn more at: https://www.marylandhealthconnection.gov/
- Programs that can help with prescriptions

If the disabled person is eligible for medical assistance, you must apply for them on his or her behalf.

PROGRAM ELIGIBILITY

To determine eligibility or access services, contact:

- Local Department of Social Services
- Local Area Agency on Aging (65+)

If the disabled person does not currently receive government assistance benefits but may be eligible, you must apply for them on behalf of the disabled person.

To find out what government programs the disabled person is eligible for or for help accessing services and assistance, contact a local Department of Social Services (http://dhr.maryland.gov/local-offices/).

If the disabled person is over the age of 65, a local Area Agency on Aging (http://www.aging.maryland.gov/Documents/AAADirectoryFeb2017.pdf) can also help.

PART 4: ABUSE, NEGLECT, AND EXPLOITATION

Types and signs

People under guardianship often targeted because of:

- Age
- Physical, intellectual, or emotional limitations
- Dependence on others for basic needs
- Inability to communicate they are being hurt
- Limited ability to recognize and avoid danger

Victims of crime can suffer from physical psychological, and financial injuries

A signal indicator is usually not proof

Look for patterns or suggestions of a problem

People under guardianship are vulnerable and often targeted because of their age, physical, intellectual, or emotional limitations, and their dependence on others for basic needs. Depending on the person under guardianship's age or disability, he or she may not be able to communicate if they are being hurt or be less able to recognize and avoid danger. If they are being hurt by a caregiver, spouse, or child, they may not report abuse because they are afraid of what will happen to them or to protect the abuser.

Victims of crime often suffer physical, psychological, and financial injuries from which it can be difficult to recover from. As guardian, you are in a unique position to help identify when the person under your care is being harmed.

There are signs or indicators that someone is being abused that may be explained by other causes. It is important to keep in mind that a single indicator is usually not proof of abuse, so be on the lookout for patterns or suggestions that there might be a problem.

Guardian Video Series: Abuse, Neglect, & Exploitation

PHYSICAL ABUSE

Use of force that may result on bodily injury, physical pain, or impairment
Signs

Complaint

Unexplained or poorly explained injuries

- · Fractures, sprains, dislocations, bleeding
- Bruises, bites, cuts, sores, burns, scars, head trauma

Behavior Changes

- · Withdrawal, aggression, regression, depression
- Substance abuse, attempts to escape, wariness, fear

Sudden Changes

• Weight loss, tooth loss, or hair loss

Other

- Different explanations for injuries
- · Fear of a particular person
- · Frequent/suspicious hospitalizations
- · Delays in treatment

Physical abuse is the use of physical force that may result in bodily injury, physical pain, or impairment. It includes:

- · Hitting, beating, pushing, shoving, shaking, and slapping
- Kicking, pinching, choking, pulling hair, and burning
- Inappropriate use of drugs or physical restraints
- Force-feeding, reckless driving, and physical punishment

Signs include:

- A specific complaint of mistreatment
- Unexplained or poorly-explained injuries, such as fractures, sprains, dislocations, or bleeding
- Bruises, bites, cuts, sores, burns, scars, or head trauma
- Sudden change in behavior such as withdrawal, aggression, regression, depression, substance abuse, attempts to escape, wariness of physical contact, or fear of certain places
- Sudden weight loss, tooth loss, or hair loss
- If the victim and the people around him or her have different explanations for the cause of injuries
- The victim seems afraid of or wants to avoid a particular person
- Frequent or suspicious hospitalizations, or if there are delays between the on-set of an injury and seeking medical care

Guardian Video Series: Types & Signs of Abuse

SEXUAL ABUSE

Nonconsensual sexual contact of any kind

Includes:

- Rape and molestation
- Sexual conduct with a person unable to consent

Victims include:

- Women and men
- Children and people with disabilities especially vulnerable

Signs

Complaint

Injuries

Behavior Changes

- Inappropriate, unusual, or aggressive behavior
- Bedwetting, sleep disruptions
- Fear of the dark, avoids undressing, overdresses

Sexual abuse is nonconsensual sexual contact of any kind. It includes rape, molestation, and any sexual conduct with a person who is unable to consent.

Most victims of sexual abuse are women. But men may also be victims. Children and people who have physical or cognitive disabilities are particularly vulnerable.

Signs of sexual abuse include:

- A specific complaint by the victim
- Report of genital or anal pain, irritation, or bleeding, difficultly walking or sitting, torn, stained, or bloody underclothing, and sexually transmitted diseases
- Behavior changes including inappropriate, unusual, or aggressive sexual behavior, bed wetting, and changes in sleep patterns (over- or under-sleeping and nightmares)
- Victim suddenly afraid of the dark, avoids undressing, or wears extra layers of clothing

Guardian Video Series: Types & Signs of Abuse

EMOTIONAL ABUSE

The infliction of pain, anguish, or distress Also known as psychological abuse Signs

Complaint

Changes

- Weight loss or gain
- Depression, confusion, agitation, withdrawal

Physical signs

- Rashes, hives, facial tics, stomach aches, elevated blood pressure
- Nervous habits (biting, rocking, headbanging, bedwetting, thumb sucking)

Emotional abuse is the infliction of pain, anguish, or distress. Sometimes, it's called psychological abuse.

Someone may cause emotional abuse by using verbal assaults, insults, or threats. Emotional abuse also includes:

- Intimidation, humiliation, and harassment
- · Isolating a person from his or her family, friends, or regular activities

Signs of emotional abuse include:

- A specific disclosure by the victim
- Significant weight loss or gain, depression, confusion, agitation, and withdrawal
- Unexplained rashes, hives, facial tics, or stomach aches
- Nervous habits such as biting, rocking, or head-banging, or bedwetting and thumb sucking

Guardian Video Series: Types & Signs of Abuse

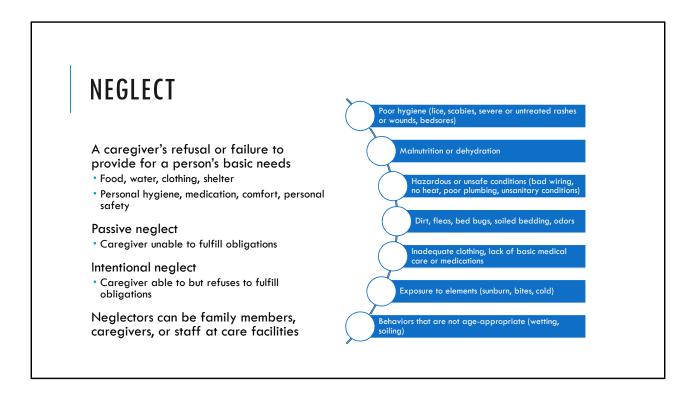
PERPETRATORS OF ABUSE

Can be anyone

- Often someone the victim knows
- Family members
- Acquaintances
- Dating partners
- Caregivers

Perpetrators of abuse could be anyone. Most victims of abuse are harmed by someone they know including family members, acquaintances, dating partners, or caregivers.

Guardian Video Series: Types & Signs of Abuse



Neglect is a caregiver's refusal or failure to provide for a person's basic needs. Basic needs include food, water, clothing, shelter, personal hygiene, medication, comfort, or personal safety.

Passive neglect occurs when a caregiver is unable to fulfill his or her obligations to another person because of illness, disability, stress, or lack of resources.

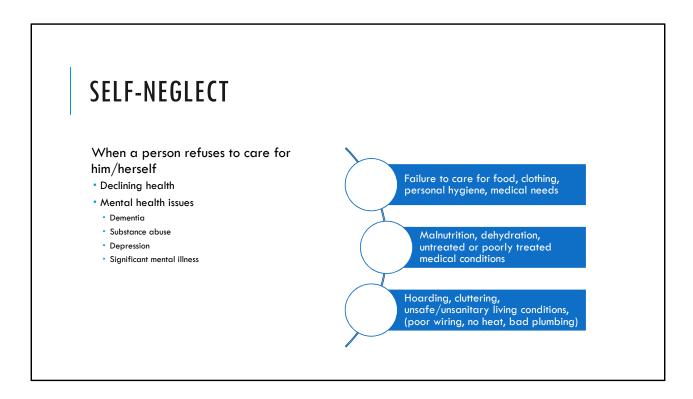
Intentional neglect occurs when a caregiver is able to fulfill obligations, but refuses to do so.

Neglectors may be family members, paid caregivers, or employees of care facilities.

Signs of neglect include:

- Poor hygiene, including lice, scabies, severe or untreated rashes or wounds, or bed sores
- Malnutrition or dehydration
- Hazardous or unsafe conditions such as exposed or improper wiring, no heat, or poor plumbing
- Unsanitary conditions, dirt, fleas, bed bugs, lice, soiled bedding, and fecal or urine smell
- Unsuitable or missing clothing or a lack of basic medical care or medications
- Indications of exposure to the elements, such as excessive sunburn, insect bites, or cold
- Behaviors that aren't age-appropriate, such as bed wetting, wetting, or soiling

Guardian Video Series: Signs of Neglect



Self-neglect is when a person refuses to care for him or herself. It is often associated with declining health and mental health issues such as dementia, substance abuse, depression, and significant mental illness.

Signs of self-neglect include:

- A failure to take care of one's own food, clothing, personal hygiene, or medical needs
- Malnutrition, dehydration, untreated or improperly-treated medical conditions
- Hoarding or cluttering
- · Unsafe or unsanitary living conditions including poor wiring, no heat, or bad plumbing

Guardian Video Series: Signs of Self-Neglect

RESPONDING TO SUSPECTED ABUSE OR NEGLECT

If someone is in immediate danger, call 9-1-1.

Suspect abuse?

- Child Protective Services (under 18 years old)
- Adult Protective Services (over 18 years old)
- Investigate concerns about the safety or well-being of children and vulnerable adults
- · Offer services and support
- Leave investigation to the professionals

If the person is in immediate danger, call 911.

If you are concerned someone is a victim of abuse, neglect, or exploitation but cannot verify the details:

- If the person is under the age of 18, call the local Child Protective Services office
- If the person is over the age of 18, call the local Adult Protective Services office

Child protective services and adult protective services staff are professionals who are trained to investigate concerns about the safety or well-being of children and vulnerable adults. They offer services and support to help prevent or reduce the risk of someone being abused or neglected.

It is the job of police and protective services professionals to investigate allegations of abuse and neglect. If you think someone is being harmed, do not attempt to "investigate" or question potential suspects or witnesses on your own.

Guardian Video Series: Responding to Abuse or Neglect

PREVENTING ABUSE AND NEGLECT

Visiting the person under guardianship

- Monitor care
- Track changes
 - Behavior, physical appearance, physical surroundings
- Specific complaints
- Unexplained injuries or conflicting explanations
- Depression, fear, agitation, withdrawal
- · Appropriate clothing, hygiene, living space
- Track people
 - · Specific complaint
 - Reluctance/unwillingness to see certain people
- Interference by others



You may not see the person under guardianship every day, but your visits are important. Preventing abuse and neglect requires an efficient use of your time with a person under guardianship. Keep records of your visits. Track changes in the person's behaviors and living conditions. Keep notes on the people in the person's life (those records may be the key to preventing problems).

When visiting with the person under guardianship, ask yourself:

- Does he or she report that they are not receiving proper care?
- Is the money paid to caregivers or service providers being used as it should be?
- Are the person's clothing, housing, and food needs being met?
- Is the has been going to the hospital or doctor's offices for frequent or unexplained injuries?
- · Are there conflicting accounts about what caused injuries?

Keep track of changes in the person's behavior, physical appearance, or physical surroundings.

- Does he or she report being harmed or not feeling safe?
- Does the person have any injuries that are not explained or for which there are conflicting explanations?
- Does he or she seem depressed, scared, agitated, or withdrawn?
- Is clothing weather-appropriate and clean?
- Is hygiene good?
- Is the living space clean and safe?

Keep track of people in the person's life.

- Does he or she report being harmed by someone?
- Is he or she afraid of someone?
- Are there new people influencing the person under guardianship?
- Is he or she reluctant or unwilling to see certain family members or service providers?
- Is anyone interfering with your ability to speak with the person alone or with the person's
 relationships with trusted family, friends, or service providers? Is anyone acting aggressively toward
 the person?

FINANCIAL EXPLOITATION

Theft or misuse of another person's money, property, or belonging for personal benefit

- Deception
- Harassment
- Threats

Guardians of the Property

- Can identify, stop, and prevent financial exploitation
- Beware

Many types of financial exploitation

Theft

· Taking money or personal property

Fraud

- Acts of deception or misrepresentation
- Falsification of documents, forgeries, check fraud, investment fraud, mortgage fraud, insurance fraud

Identify Theft

 Illegal access to and use of personal or financial information (name, SSN, DOB, credit card/bank account numbers)

Marketing/Lottery Scams

- False promises of cash, services, or goods in exchange for fees, donations, or personal information
- · Phone, e-mail, mail, ads, or in-person

Financial exploitation is the theft or misuse of another person's money, property, or belongings for personal benefit. Money or property may be taken through deception, harassment, or threats. Anyone can be a victim of financial exploitation, but vulnerable people, such as people under guardianship, are at a higher risk.

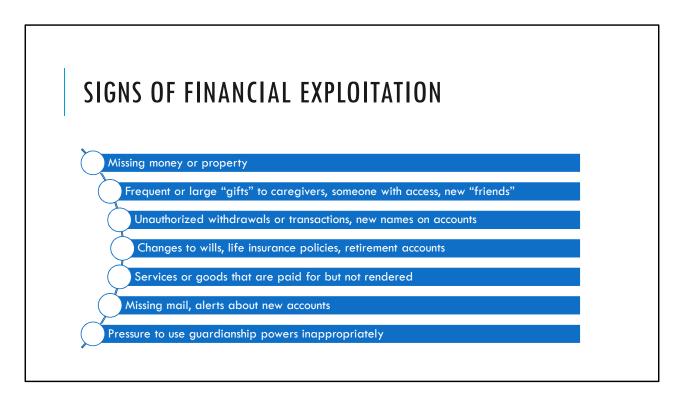
Guardians of the property must get a keen understanding of the types and signs of financial exploitation. You may be able to identify, stop, and prevent financial exploitation of a person under guardianship. Be aware. People may try to take advantage of you as a guardian of the property.

Common types include:

- **Theft** The taking of money or property without permission
- **Fraud** Acts of deception or misrepresentation for personal gain. Examples of financial fraud include falsification of documents, forgeries, unauthorized check writing, investment fraud, mortgage fraud, and insurance fraud.
- Identity theft The illegal access to and use of a person's personal or financial information, such as a name, Social Security Number, date of birth, credit card or bank account numbers.
- Marketing or lottery scams The use of false promises of cash, services, or goods in exchange for fees, donations, or personal information. Scammers target victims by phone, email, mail, television or print ads, or in-person.

Guardian Video Series: Financial Exploitation

https://mdcourts.gov/family/guardianship/videoseries/financialexploitation



Signs of financial exploitation include:

- Missing money or property
- Frequent or large "gifts" to caregivers, someone with access to the victim, or new "friends"
- Sudden or unexplained changes in the guardianship estate such as:
 - Unauthorized withdrawals or transactions
 - New names added to credit card or bank accounts
- Changes or attempts to change –wills, life insurance policies, or retirement accounts
- Services or goods are paid for, but they do not appear to be rendered
 - Paid-for goods are new, but inappropriate
 - Utilities that are supposed to be paid for are cut off
- Missing mail or text alerts about existing guardianship or emails or alerts about new accounts opened in the name of person under guardianship
- As guardian of the property, you may be targeted by financial exploiters. Watch for:
 - Individuals who may pressure you to use your powers inappropriately
 - Individuals asking you to spend money on unnecessary services or goods or to give them access to or authority of guardianship assets

PREVENTING FINANCIAL EXPLOITATION Restrict access to accounts or property Never write blank checks Tips: Do not share: Get a safe Social Security Number Credit card information Account numbers Don't sign if you don't understand Passwords Watch for undue influence Keep good records Money in and out Actions you take Watch for "too good to be true" deals Secure records Monitor people Monitor accounts and bills

To prevent financial abuse:

- Restrict others' access to guardianship accounts or property
- Do not share the person under guardianship's Social Security number, credit card information, account numbers, or passwords
- Record anything going in or coming out of the guardianship estate
- Record any actions you take as a guardian
- Keep records in a secure location to which only you have access
- Frequently monitor guardianship accounts and bills and keep your eye out for unusual or unauthorized transactions

TIPS:

- Never write blank checks allowing someone else to fill in the amount
- Secure valuable guardianship property (e.g., get a safe for jewelry or other personal property)
- Do not sign anything you do not understand
- Watch out for people who try to influence how you manage the guardianship estate
- Keep an eye out for deals that seem "too good to be true"
- Keep an eye out for people in personal or social circles who may try to influence, isolate, or harm a person under guardianship

FINANCIAL EXPLOITATION

Remember:

- Culprits may be friends, family, caretakers, financial planners, strangers, or con artists
- Signs include:
 - Missing money
 - Unauthorized transactions
 - Unexpected alerts about new accounts
- Prevention requires:
 - Good recordkeeping
 - Guarding financial information and documents

PART 5: CHANGES TO THE GUARDIANSHIP

Termination

Resignation

Removal

End of Appointment

TERMINATION

The guardianship can terminate when:

- Disabled person dies
- Disabled person recovers from disability (cessation)
- Other good cause

Notify the court!

 Within 45 days: Petition to Terminate the Guardianship

Show cause order

Upon death

• Copy of death certificate

Recovery from disability

- Physician examination within 21 days of filing the petition
- Medical Certificate Cessation of Disability

Guardians of the property

- · Include a final Fiduciary's Account
- Proposal for distribution of remaining assets

The guardianship can terminate (end) when the disabled person dies, recovers from the disability, or other good cause. It is your responsibility to notify the court when one of these events occurs.

Within **45 days** after the disabled person dies, recovers from the disability, or other good cause occurs, you must file a petition to terminate the guardianship in the court that appointed you as guardian.

- If the disabled person died, a copy of the death certificate must be attached to the petition
- If the disabled person recovers from the disability, a physician must examine him or her within 21 days of your filing of the petition to terminate.
 - Have the physician complete and sign Form CC-GN-022 Medical Certificate Cessation
 of Disability (http://www.mdcourts.gov/family/forms/ccgn022.pdf) and attach the
 original certificate it to your petition.
- Attach a final Fiduciary's Account covering the period not reported in the last account filed, or, if
 none, from the date you were appointed as guardian of the property.
 - Attach a proposal for how to distribute any assets that remain in the estate

After the court receives your petition, it will issue a **show cause order**. You must mail a copy of the petition and the show cause order to all interested persons as the court directs. The court will hold a hearing and decide whether to terminate the guardianship.

Which form?

- Petition for Termination of Guardianship of the Person (CC-GN-028): https://www.courts.state.md.us/sites/default/files/court-forms/ccgn028.pdf
- Petition for Termination of Guardianship of the Property (CC-GN-029): https://www.courts.state.md.us/sites/default/files/court-forms/ccgn029.pdf
- Fiduciary's Account (CC-GN-012): https://www.courts.state.md.us/sites/default/files/import/family/forms/ccgn012.pdf

RESIGNATION

No longer able to serve?

Petition for Resignation of Guardian

- May request: Substituted or Successor Guardian (replacement)
- Include a final Fiduciary's Account

Show cause order

Resignation not automatic

- Court order accepting your resignation
- Continue responsibilities as guardian

The court understands that circumstances change and you may no longer be able to serve as guardian. If you are no longer able to fulfill your responsibilities you can resign as guardian. To resign, you must file a petition to resign with the court in the court that appointed you as guardian that includes your reasons for resigning. In your petition, you may request the appointment of a substituted or successor guardian.

Include a final Fiduciary's Account covering the period not reported in the last account filed, or, if none, from the date you were appointed as guardian of the property.

After the court receives your petition, it will issue a **show cause order**. You must mail a copy of the petition and the show cause order to all interested persons as the court directs.

Your request for resignation is not automatic. The court may hold a hearing. Your appointment as guardian does not end until the court enters an order accepting your resignation. Until then, you must continue to fulfill your responsibilities as guardian.

Which form?

- Petition for Resignation of Guardian of the Person and Appointment of Substituted or Successor Guardian (CC-GN-026): https://www.courts.state.md.us/sites/default/files/court-forms/ccgn026.pdf
- Petition for Resignation of Guardian of the Property and Appointment of Substituted or Successor Guardian (CC-GN-027): https://www.courts.state.md.us/sites/default/files/court-forms/ccgn027.pdf
- Consent of Substituted of Successor Guardian (CC-GN-030) https://www.courts.state.md.us/sites/default/files/import/family/forms/ccgn030.pdf
- Fiduciary's Account (CC-GN-012): https://www.courts.state.md.us/sites/default/files/import/family/forms/ccgn012.pdf

REMOVAL

Removal as guardian

- Court Show cause
- Petition from Interested person Petition for Removal of Guardian

Hearing

- Removal
- Perform neglected duties
- Other sanctions

Removal not automatic

- · Court order removing you as guardian
- Continue responsibilities
- File a final Fiduciary's Account

If the court is not satisfied with your performance as guardian, it can order you to show cause why you should not be removed or subject to sanctions. If an interested person is dissatisfied with your performance as guardian, he or she can also file a petition for removal of guardian. The interested person must show cause as to why the court should appoint a substituted or successor guardian.

The court will hold a hearing to determine whether you should be removed as guardian, required to perform your neglected duties, or subjected to other sanctions.

If you are removed guardian, you must file a final Fiduciary's Account covering the period not reported in the last account filed, or, if none, from the date you were appointed as guardian of the property.

Your appointment as guardian does not end until the court enters an order to remove you as guardian. Until then, you must continue to fulfill your responsibilities as guardian.

Which form?

• Fiduciary's Account (CC-GN-012): https://www.courts.state.md.us/sites/default/files/import/family/forms/ccgn012.pdf

END OF APPOINTMENT

Rights and responsibilities end upon termination

Does not discharge you from liability for wrongful acts

Once your appointment as guardian ends, you no longer have the rights or powers of a guardian. The end of your appointment does not discharge you from liability for any wrongful acts during the appointment.

QUESTIONS?

Visit: www.mdcourts.gov/guardianship

- Forms
- Videos
- Resources



Which form?

• Certificate of Completion - Guardian Orientation and Training (CC-GN-031): https://www.courts.state.md.us/sites/default/files/import/family/forms/ccgn031.pdf