



Administrative Office of the Courts

Operations Division

Questions/Responses No. 5 to the Request for Proposals (RFP) K21-0018-29 Cloud-Based Unified Communications Solution

Ladies and Gentlemen:

The following questions for the above referenced RFP were received by e-mail and are answered and posted for all prospective Offerors. The statements and interpretations contained in the following responses to questions are not binding on the Maryland Judiciary unless the RFP is expressly amended. Nothing in the Maryland Judiciary's response to these questions is to be construed as agreement to or acceptance by the Maryland Judiciary of any statement or interpretation on the part of the Offeror asking the question.

1.Question: What integration interface will be provided on the Everbridge Mass Notification System: PRI, Analog (FXO, E&M, ...), SIP trunk, or PSTN?

Response: Everbridge is not integrated with the NEC system

2.Question: What is the integration with the NEC system?

Response: Everbridge is not integrated with the NEC system

3.Question: Does the NEC support SIP trunks?

Response: Yes

4.Question: Can they verify the address at 580 Taylor Ave, 441 Defense Hwy and 2002 Industrial Drive? Are there existing services at these locations now? Or are these sites existing services supported via campus environment and extended from other primary DEMARC addresses

Response: Updated: Yes - There are service at all these locations; They have their own demark on location. All locations are interconnected via the Judiciary's network with the primary DMARC at the data center

5. Question: Are the NEC PBX's SIP capable, or only TDM for connectivity for 4-digit dialing?

Response: SIP Capable

Issued by Karen Hoang
Procurement Officer
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