



Administrative Office of the Courts

Operations Division

Questions/Responses No. 1 to the Request for Proposals (RFP) K20-0009-29

Ladies and Gentlemen:

The following questions for the above referenced RFP were received by e-mail and are answered and posted for all prospective Offerors. The statements and interpretations contained in the following responses to questions are not binding on the Maryland Judiciary unless the RFP is expressly amended. Nothing in the Maryland Judiciary's response to these questions is to be construed as agreement to or acceptance by the Maryland Judiciary of any statement or interpretation on the part of the Offeror asking the question.

1. Question: There are three Service Desk Technicians positions identified. Are there incumbents currently performing the work? If yes, who are these incumbents?

Response: There are three incumbent contracts. This information is not pertinent to the Offeror's proposal

2. Question: When would the interview process take place? Would a phone interview or a skype interview allowed?

Response: Mid July to Early August, in-person

3. Question: When is the anticipated start date for these positions at JIS?

Response: On or before 9/23/2019

Issued by: Karen Hoang
Procurement Officer
June 12, 2019